



City of Long Beach STAT Update

"What gets measured, gets done"



Spring
2012
City establishes
STAT program

Spring
2013
Fiscal Policies Updated
& Reformed

July
2014
Police Community
Engagement Report
Published






July
2015
New budget provides
missions and services
of City departments

Oct
2015
Q1 Update

March
2016
Q2 Update

LB STAT is the City's performance management program, which works with departments across the City to set performance metrics and goals, ensure accountability and continue to enhance productivity. LB Stat empowers departments to improve results and service delivery within city priority guidelines, resulting in increased value for our taxpayers.

What are the City's priorities?

-  **MANAGING OUR FISCAL AND PHYSICAL RECOVERY** – Implementing our Long Term Fiscal Recovery Plan and rebuilding our infrastructure.
-  **PUBLIC SAFETY** – Serve and protect the residents, businesses and visitors of Long Beach.
-  **ENHANCING QUALITY OF LIFE** – Providing a healthy atmosphere to live and raise our families; Offering a wide variety of quality and affordable recreation programs.
-  **ECONOMIC DEVELOPMENT** – Growing the tax base to alleviate burden on Long Beach tax payers.
-  **SMART GOVERNMENT** – Governing responsibly and protecting public resources; Innovative and Technological advances to improve services.

What are some initial Public Safety findings in this phase of LB STAT?

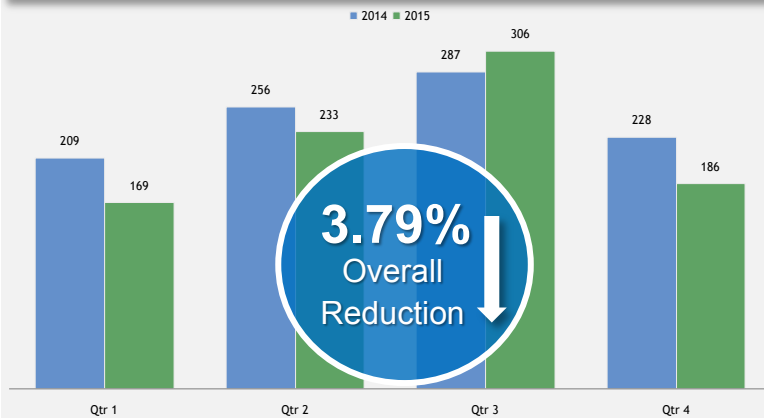
POLICE DEPARTMENT HIGHLIGHTS



GOAL (CALENDAR YEAR): Reduce Auto Crashes by 2%

CURRENT: Reduced 3.79% **STATUS:** Meets Goal

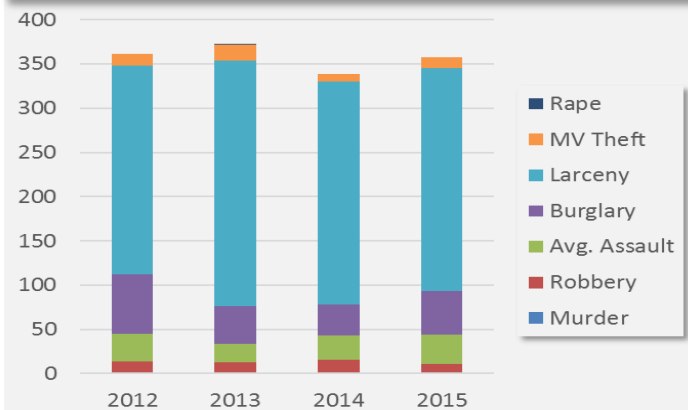
Auto Crashes/Accidents (2014 vs 2015)



GOAL (CALENDAR YEAR): Intelligence-led policing

STATUS: Current, collecting & analyzing data set to establish goal

UCR Part 1 Crimes Comparison



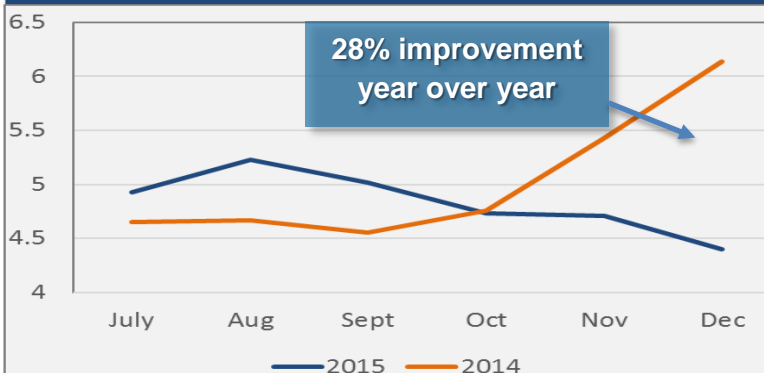
FIRE DEPARTMENT HIGHLIGHTS



GOAL (FISCAL YEAR): Improve EMS Calls average response time by 1 min, from 5.53 min to 4.53 min.

CURRENT: 4.84 mins **STATUS:** Approaching Goal (4.53 min)

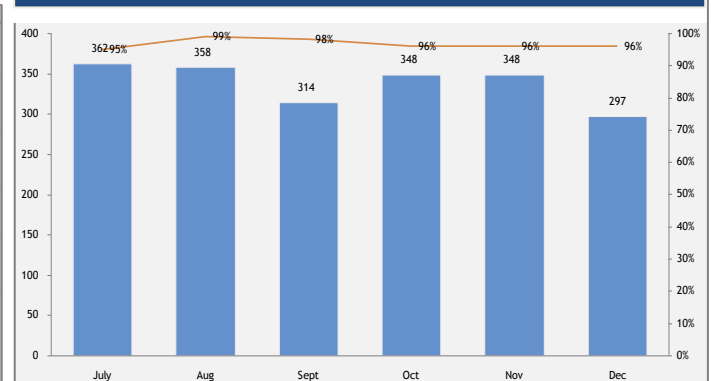
EMS Calls Avg Response Time 2015 vs 2014



GOAL (FISCAL YEAR): Respond to 95% of all Fire & EMS calls within NFPA Standards (8 min for EMS, 9 min for Fire)

CURRENT: 96% as of December 2015 **STATUS:** Meets Goal

Percentage of Calls within NFPA Standards





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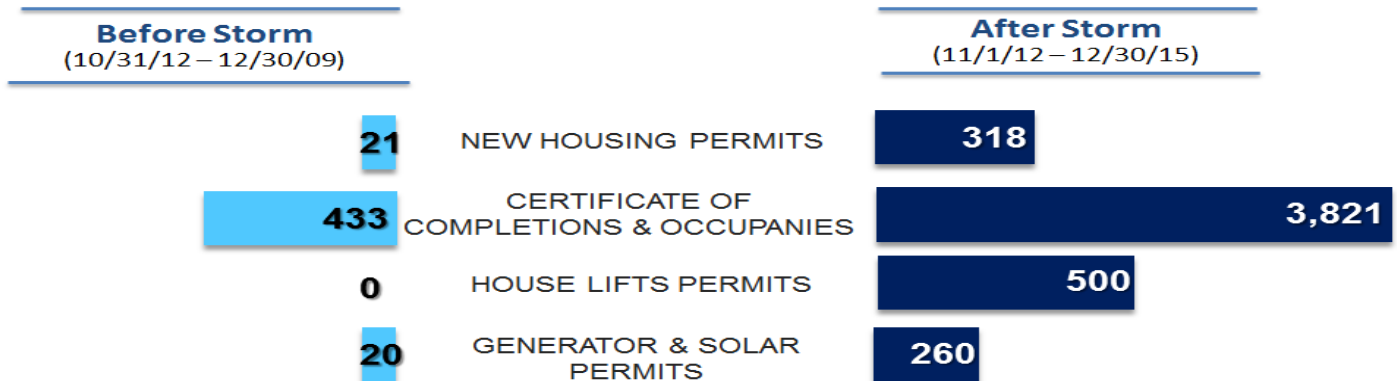
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Update on previously reported findings in this phase of LB STAT

BUILDING DEPARTMENT HIGHLIGHTS



This is a 934% increase, up from 856% as previously reported by LB STAT in October 2015.

PUBLIC WORKS HIGHLIGHTS

GOAL (CALENDAR YEAR): Increase Recycling Tonnage collected by 2% in 2015.

CURRENT: 15% increase: 2,385.82 tons in 2015 compared to 2,065.69 tons in 2014 increase.

STATUS: Meets Goal

Recycle Tonnage by Qtr - 2014 compared to 2015

